

## **MRS Web Solutions - Social Media Terms and Conditions**

These terms and conditions are set out by MRS Web Solutions for all customers who use our social media channels. Any submission of material by you must abide by our terms and conditions.

Our terms and conditions supplement any third party terms and conditions that may apply to you.

### **Moderation**

Contributions submitted to our community will be checked by us for compliance with the content standards listed below as soon as is reasonably practicable after publication.

MRS Web Solutions are under no obligation to you or any other person to oversee, monitor or moderate our community or your social media community. We reserve the right to remove or disable access to any contribution which we deem to be in breach of our content standards after it has been published. We expressly exclude our liability for any loss or damage arising from the use of the community by any person in contravention of these rules on our social media or the social media that we assist in marketing for.

### **The community (those who comment)**

When using the community, you acknowledge that:

- Views are expressed by an individual and do not necessary reflect the views of MRS Web Solutions
- Any advice that is given is posted as a general view of the person who posts it and not necessarily the view of MRS Web Solutions.
- Any advice which is given should not necessarily be accepted as true or correct and it is up to you to check the validity of the information given
- MRS Web Solutions has no automatic backup system in relation to endorsements of your opinions or the systems / products that we offer.

### **Content Standards**

Our content standards must be followed by all members of the community using our social media and all customers:

- Facts must be accurate
- All information must comply with the law in the United Kingdom and any country from which it is posted
- Comments must not be unlawful, obscene, offensive, hateful, abusive, defamatory, an invasion of privacy or objectionable.
- There must not be any discrimination based on race, sex, religion, nationality, disability, sexual orientation or age
- Do not disclose your name, address, telephone, mobile, email address or other personal data in respect of any individual

- You must not infringe any copyright, database right or trade mark or any other third party right of any other person
- You must not be in breach of any legal duty owed to a third party, such as a contractual duty or a duty of confidence.
- You must not harass, upset, embarrass or alarm any person whilst commenting
- You must not commit any lawful or criminal act or condone any unlawful or criminal act

### **Copyright**

By submitting content to the community, you agree to grant MRS a non-exclusive license to use that contribution and to waive your moral rights. Although you will still own the copyright in your contribution, MRS will have the right to freely use, edit, alter, reproduce, publish or distribute the material contained in your contribution in any format and media. This license will be free of charge, perpetual and capable of sub-license.

You must ensure that your contribution does not infringe any copyright, database right or trade mark of any other person. By submitting your contribution to the community you are warranting that you have the right to grant MRS non-exclusive copyright license described above.

### **Breach of these rules**

If we consider that a breach of the content standards has occurred, we may at our discretion take action that we deem appropriate. Failure to comply with these rules constitutes a material breach of the terms of use on which you are permitted to use the community and may result in the following:

- Immediate, temporary or permanent withdrawal of your right to take part in or contribute to the community
- Issue a warning to you
- Legal proceedings against you for reimbursement of all costs on an indemnity basis including to legal costs
- Disclosure of such information to law enforcement authorities as we reasonably feel is necessary or as required by law.

### **Online Safety**

We advise you never to reveal any personal information such as telephone number, home or postal address, email, or any other personal details.

### **Changes to these Terms and Conditions**

MRS may change these terms and conditions from time to time. You are expected to check this page from time to time to take notice of any changes that we make. These terms are legally binding on you and will apply to you from the date the change was made. You agree to accept and comply with any changes to the rules if you use the community after the change is made.

### **Governing Law**

These terms are governed by English Law. If any part of these rules is deemed unlawful, void or for any reason unenforceable then that part will be deemed severable and will not affect the validity and enforceability of the remaining.

Date : Dec 2011